

Privacy Statement

Family and Children's Association

Family and Children's Association ("FCA," "we," "us," or "our") is committed to safeguarding, preserving, and respecting your privacy. This Privacy Statement ("Policy") explains how we collect, use, disclose, and protect personal information obtained through our website, programs, services, events, and other interactions with FCA (collectively, the "Services").

For purposes of this Policy, *personal information* means information that identifies, relates to, describes, or could reasonably be linked to an identifiable individual, as defined under applicable federal, state, and local data privacy laws. It does not include aggregated, anonymized, or de-identified information.

Nothing in this Policy constitutes an admission that any particular privacy or data security law applies to FCA in any specific context.

1. Your Consent

By accessing or using FCA's Services, you acknowledge that you have read, understood, and agree to the terms of this Policy. If you do not agree with this Policy, please do not use the Services.

This Policy applies regardless of how the Services are accessed (e.g., computer, mobile device, or other technology).

FCA may provide additional privacy notices for specific programs or services. This Policy supplements those notices and does not override them.

2. Types of Information We Collect and How We Use It

We collect information in the following ways:

(a) Information You Provide Directly

You may voluntarily provide personal information when you:

- Request services or program information
- Complete applications, intake forms, or referrals
- Register for events, trainings, or programs

- Communicate with FCA staff
- Complete surveys or feedback forms

This information may include:

- Name, address, email, phone number
- Demographic information (as permitted by law)
- Employment or education information
- Program-related or service-related information

Purpose:

To provide services, manage programs, communicate with you, conduct evaluations, meet regulatory and funding requirements, and improve service delivery.

(b) Website and Device Information

When you visit FCA's website, we may automatically collect limited technical information, such as:

- IP address
- Browser type
- Device type
- Pages visited and interaction data

Purpose:

Website functionality, analytics, security, and performance improvement.

(c) Surveys and Feedback

We may collect information when you participate in surveys, questionnaires, or evaluations.

Purpose:

Quality improvement, reporting, analytics, and program planning.

(d) Social Media Interactions

If you interact with FCA on social media platforms, we may collect information you choose to make public.

Purpose:

Community engagement, communications, and outreach.

(e) Legal, Operational, and Administrative Uses

We may use or disclose personal information as necessary:

- To comply with applicable laws, regulations, or court orders
- To protect the rights, safety, or property of FCA, our clients, staff, or others
- For audits, compliance reviews, or funding requirements
- For fraud prevention and security purposes

3. Cookies and Tracking Technologies

FCA's website may use cookies or similar technologies to enhance functionality and understand how visitors use the site.

Cookies may be used to:

- Support site navigation
- Improve user experience
- Analyze website traffic

You may adjust your browser settings to block cookies; however, some website features may not function properly.

At this time, FCA does not respond differently to "Do Not Track" signals.

4. Sharing of Personal Information

We respect your rights in how your personal information is used and shared. We may communicate with you via email, telephone, postal mail, and/or your mobile device about our products and services. If at any time you would like to unsubscribe from receiving future marketing emails, you can email us at info@fcali.org or follow the instructions at the bottom of each applicable email, and we will promptly remove you from those marketing correspondences that you choose no longer to receive. Please note, however, that we may still need to contact you regarding other matters.

FCA does **not sell** personal information.

We may share personal information only as necessary:

- With service providers or vendors under confidentiality obligations
- With government agencies or funders when required
- For legal or compliance purposes
- With your consent or as otherwise permitted by law

5. Retention of Information

We retain personal information only for as long as necessary to fulfill the purposes for which it was collected, or as required by law, regulation, contract, or funding requirements.

When information is no longer required, it is securely deleted or destroyed.

6. Data Security

FCA uses reasonable administrative, technical, and physical safeguards to protect personal information from unauthorized access, disclosure, alteration, or destruction.

While we take appropriate steps to protect personal information, no system can guarantee absolute security.

7. Information Sharing and Disclosure

No mobile information will be obtained from and/or shared with third parties or affiliates for marketing or promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties. You can always decline or stop receiving messages by responding "STOP" at any time. For more information, reply 'HELP'. Message and data rates may apply. Message frequency varies.

8. Data Location

Personal information is processed and stored in the United States. By using FCA's Services, you consent to the processing and storage of your information in the United States.

9. Third-Party Links

FCA's website may include links to third-party websites. This Policy does not apply to those websites, and FCA is not responsible for their privacy practices. We encourage you to review the privacy policies of any third-party sites you visit.

10. Children's Privacy

FCA is committed to protecting the privacy of children and youth. We do not knowingly collect personal information from children in violation of applicable laws. If we learn that personal information has been collected improperly, we will take appropriate steps to delete it.

11. Changes to This Policy

FCA may update this Policy from time to time. Updates will be posted on our website, and material changes may be communicated through additional notice. Continued use of the Services constitutes acceptance of the revised Policy.

12. Contact Us

If you have questions about this Privacy Statement or FCA's privacy practices, please contact us at info@fcali.org or (516) 746-0350 x4329.